

Halesowen Electrical

Terms of Business

Last updated: 19 August 2025

Trading Name: Halesowen Electrical

1. Our Services

We provide a full range of electrical services including:

- Installations, upgrades and replacements of wiring accessories and light fittings
- Consumer unit (fuseboard) upgrades
- Additional sockets/points and partial or full rewires
- Landlord inspection and certification
- Security lighting, garden lighting and outdoor power
- Smart-home systems and innovations
- General maintenance and repair services

2. Quotations

All quotations are free of charge and are valid for 28 days from the date of issue.

Prices are based on information provided by the customer; any changes to specification or unforeseen site conditions may require the quotation to be amended.

3. Payment Terms

Payment is due on completion of works, unless otherwise agreed.

We accept cash, bank transfer, or card payment.

For larger projects requiring multiple visits, staged payments may be requested, typically at:

- 1st fix
- 2nd fix
- Commissioning/certification

No call-out charge is applied in addition to the agreed quotation.

4. Warranty

All labour and materials supplied by Halesowen Electrical are covered by a 12-month warranty from the date of installation.

Some products may carry an extended manufacturer's warranty beyond this period; where applicable, these details will be passed to the customer.

The warranty does not cover:

- Damage caused by misuse, negligence, vandalism or faults due to other contractors/suppliers
- Tampering with installed equipment by persons not authorised by Halesowen Electrical

5. Discounts and Incentives

- Senior citizen discounts are available — please ask at quotation stage.
- Referral incentive: if a referral leads to an installation over £500.00 being carried out, the referrer will receive a cash incentive. (Details available on request.)

6. Customer Responsibilities

Customers must ensure:

- Clear access to the working area for the agreed installation date
- That mains power and facilities are available (unless otherwise arranged)
- That any pets or household hazards are controlled for the safety of our engineers

7. Limitation of Liability

While every effort is made to carry out work to the highest standard, Halesowen Electrical cannot accept liability for:

- Pre-existing faults or materials not supplied by us
- Consequential losses, including loss of business or profit (in the case of commercial clients)

Nothing in these Terms affects your statutory rights.

8. Governing Law

These Terms of Business shall be governed by and construed in accordance with the laws of England and Wales. Any disputes arising are subject to the exclusive jurisdiction of the English courts.